

### **CFC RIJEKA** BUSINESS RESULTS AND STRATEGIC PLAN





CFC Rijeka has shown over the years that it is a football club on whose results the entire local community can be proud of. We all have the privilege to be satisfied with the achieved results, including the supporters, the players, the employees of the Club and its Management. CFC Rijeka, with proper definition about short-term goals, analysis of real possibilities and application of the best available solutions in each segment, where sports and results stand out in the first place, encouraged a successful achievement of the season's goals. CFC Rijeka has sharply combined a very high level of sports motivation concerning playing and coaching staff (both established seniors and young players of the CFC Rijeka Football School on their affirmation path) with strategic determinants of the Club in the sports segment. They have used the best available practices of the administrative - leading departments of the Club with realistically estimated possibilities of the operational - playing staff. Of course, it can always be done slightly better, with faster pace of thinking, faster decision-making, and taking immediate actions. Experience has shown us that the risks are higher, but the successes are also stronger. This brochure will bring you an overview of the key information by about the closure of 2022./2023. season of CFC Rijeka. It encompasses the following organizational segments: Strategic goals of the organization, Sports segment with results, Special projects of the Club, Marketing, Social communication and public relations, Financial analysis of the business operations and investment plan and Service information.

Yours, CFC Rijeka 'And we as 'Rijeka' did what we had wished for. Every match is played by an average of three to four young players. They show that they deserve to be in the team. It is our great victory and an indicator of work. As well as faith in what we do.'

Damir Mišković, spring/summer 2020.

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# **CFC RIJEKA:** STRATEGIC GOALS



# STRATEGIC GOALS CFC RIJEKA:

- continuously maintain the financial stability of the operations
- operate transparently within the set financial framework
- present work principles and development strategy
- be in the top of Croatian football, reach the Croatian Cup final and quality for European continental competitions
- prepare players from the CFC Rijeka Football School for the senior team after 5 years of planned work with them
- gain recognizability and strengthen the Club's image in Croatia and
- · increase the numbers of Club members and season ticket package holders
- promote the Club to the youngest generations and attract new fans
- · digitalizition of Club platforms (online membership, online ticketing , webshop, mobile APP)

period is coming to an end encourages sports and football in two years, CFC Rijeka can values in the city and throughout proudly emphasize that the the country: collectiveness, strategy is being implemented friendship, work, motivation in all the planned segments: the and success. As for the Youth established digitalization follows Academy, CFC Rijeka 'accelerated' the trends, despite the general the planned promotion of younger Club continue to renew their years, which, after winning the membership each year due to Croatian Football Cup in 2020., the positive perceptions and confirms the quality of work connotations that CFC Rijeka managed by the leading staff of justifies in its environment; the the School. Financial stability of image of the Club is becoming business is still the priority of the clearer - CFC Rijeka is a sports Club's Management.

As the planned five-year strategy club that communicates and situation, loyal members of the players to the first team in two



## **CFC RIJEKA** AS A PUBLIC LIMITED SPORTS COMPANY

In December 2012., CFC Rijeka successfully completed the process of converting from sports association into Public Limited Sports Company and after its completion, the only shareholders became Stichting Social Sport as major owner of 70 % and City of Rijeka as owner of remaining 30 % of shares.

During 2017., Club's major shareholder Stichting Social Sport started with the process of their exit from the owner structure of the Club and which ended with the transfer of all shares that Stichtng Social Sport had to the new shareholder Teanna Limited from London. Company Teanna Ltd. is in ownership of Matea Mrnjavac and Anna Misković.

11.049.413,00 SHARE CAPITAL OF THE COMPANY IN EUROS

7.734.666,00 SHARE OF TEANNA LIMITED THE CAPITAL IN EUROS

**3.314.746,00** SHARE OF THE CITY OF RIJEKA IN CAPITAL IN EUROS



TEANNA LIMITED





**Damir Mišković** President of the Management





**Dean Šćulac** Member of the Management

## MEMBERS OF THE MANAGEMENT OF CFC RIJEKA



**Nikola Ivaniš** Member of the Management



**Vlatko Vrkić** Procurator

### Supervisory Board President Deputy Supervisori Board President

Supervisory Board Member Supervisory Board Member Supervisory Board Member

SUPERVISORY BOARD

Board Adviser

### CLUB DIRECTORS

Sports Director Deputy Sport Director Deputy General Director

#### ADMINISTRATION

General Secretary Head Of Marketing Department / UEFA Coordinator Head of PR Dept / Spokeperson / Web & Social Media Manager Head of Security Department Ticketing Manager Protocol Officer Head of Youth Sector Youth Academy Secretary Accountant Officer Financial Department Procurement Officer IT manager / Tv production

Tv production

Francesco Cuzzocrea Milica Alavanja Srećko Juričić Veljko Karabaić Ndiomu Didi Dinepre Peter Srećko Juričić

Darko Raić - Sudar Antonini Čulina Marina Vela

Milica Alavanja

David Kalebić

Marko Babić

lvica Vrbaslija

Tamara Polan

Sandra Nešić

Mladen Ivančić

Denis Conte

Tihana Vlakančić

Irena Paškvan Đumić

Nikica Grkinić

Marko Smoković

Ivan Dragnić

# SPORTS SEGMENT

GAZPROM CALL GAZPEUM

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# SPORTS RESULTS

FOR SEASONS FROM 2011./2012. TO 2022./2023

SEASON	2011./2012.	2012./2013.	2013./2014.	2014./2015.	2015./2016.	2016./2017.	2017./2018.	2018./2019.	2019./2020.	2020./2021.	2021./2022.	2022./2023.
PLACEMENT IN CROATIAN FOOTBALL LEAGUE	12	3	2	2	2	1	2	2	3	3	4	4
POINTS WON	38	53	73	75	77	88	70	67	64	61	65	49
PERCENTAGE	42 %	53.50%	67.50 %	69,40 %	71,20 %	81,50 %	64,80 %	62 %	59,20 %	59,01 %	60,1 %	45,37 %
FALLING BEHIND THE CHAMPION BY	37 POINTS	24 POINTS	11 POINTS	13 POINTS	8 POINTS	-	3 POINTS	25 POINTS	16 POINTS	24 POINTS	14 POINTS	32 POINTS
SCORED/ CONCEDED GOALS	29/29	46/42	72/35	76/29	56/20	71/23	75/32	70/36	58/42	51/46	71/51	44/44
CROATIAN CUP	QUARTERFINALS	ROUND OF SIXTEEN	CUP WINNER	SEMIFINALS, SUPERCUP WINNER	SEMIFINALS	WINNER	SEMIFINALS	WINNER	WINNER	SEMIFINALS	FINALS	1/8 FINALS
EUROPEAN CHAMPIONSHIPS	-	-	EUROPA LEAGUE GROUPS	EUROPA LEAGUE GROUPS	2ND QUALIFYNG ROUND	3RD QUALIFICATION ROUND	PLAYOFF CHAMPIONS LEAGUE/ EUROPA LEAGUE GROUPS	3RD QUALIFICATION ROUND	PLAYOFF EUROPA LEAGUE	EUROPA LEAGUE GROUPS	PLAYOFF CONFERENCE LEAGUE	2ND QUALIFYNG ROUND
BEST SCORER	KREILACH (9)	BENKO (18)	BENKO (16), KRAMARIĆ (16)	KRAMARIĆ (21),	BEZJAK (13)	ANDRIJAŠEVIĆ (16)	HEBER (16)	PULJIĆ (16)	ČOLAK (20)	ANDRIJAŠEVIĆ (13)	DRMIĆ (21)	FRIGAN (14)
TEAM VALUE ACCORDING TO TRANSFERMARKT	10,7 MILLION EUROS	17 MILLION EUROS	26 MILLION EUROS	27,4 MILLION EUROS	27,2 MILLION EUROS	29,4 MILLION EUROS	26,05 MILLION EUROS	22,9 MILLION EUROS	18,5 MILLION EUROS	25,3 MILLION EUROS	28,9 MILLION EUROS	20,3 MILLION EUROS
MOST EXPENSIVE PLAYER ACCORDING TO TRANSFERMARKT	800.000,00 EUROS: BOŠNJAK, KREILACH, ALFEREZ, ČAGALJ	1,75 MILLION EUROS: ALISPAHIĆ	2 MILLION EUROS: A. SHARBINI	3 MILLION EUROS: ZEC, KRAMARIĆ	2,5 MILLION EUROS: MOČINIĆ, BEZJAK, MITROVIĆ	3, 85 MILLION EUROS: GORGON, GAVRANOVIĆ, BRADARIĆ	3,5 MILLION EUROS: BRADARIĆ	2, 5 MILLION EUROS: HEBER ARAUJO DOS SANTOS	4 MILLION EUROS: : ČOLAK	3 MILLION EUROS: : NEVISTIĆ	3,5 MILLION EUROS: : MURIĆ	2 MILLION EUROS: : LABROVIĆ
NUMBER OF NATIONAL TEAM MEMBERS	0	4	8	18	11	11	7	10	9	10	8	10
AGE AVERAGE	22.5	25.3	23.2	24,6	25,9	25,6	25,9	23.3	23,4	23,9	24,6	23,7
UEFA RANKING	229	241	178	131	127	104	91	104	121	115	105	128
UEFA COEFFICIENT	5	5	9	14	14	14,97	15,5	13.5	11	13,5	15	11,5
NUMBER OF EMPLOYEES (WORK CONTRACTS)	25	18	23	28	20	16	17	19	18	25	26	22
SCHOLARSHIP CONTRACT	4	13	32	50	45	19	25	22	27	32	36	31
IINDIVIDUALS (PROFESSIONAL PLAYER CONTRACT)	37	47	48	55	48	38	44	22	32	33	34	42



### 2012./2013. SEASON

#### 1st CROATIAN FOOTBALL LEAGUE (1. HNL)

- · 33 games, 15 wins, 8 draws, 10 losses
- $\cdot$  46 scored and 42 conceded goals
- $\cdot$  total of 53 points
- · best goalscorer: Leon Benko 18 goals
- group stage of UEFA EL

#### CROATIAN CUP

 $\cdot$  one game and one loss (Nedelišće 1:0)

### 2013./2014. SEASON

### 1st CROATIAN FOOTBALL LEAGUE (1. HNL)

- · 36 games, 21 wins, 10 draws and 5 losses
- · 72 scored and 35 conceded goals
- $\cdot$  total of 73 points

#### CROATIAN CUP

• Cup winners in the final against Dinamo (1:0 and 2:0)

- seven victories and one defeat (against Osijek in the
- quarterfinals 1:0, game won after penalties)

### SUPERCUP

- winners
- · 2:1 against Dinamo

### UEFA EUROPA LEAGUE

- · 2nd qualifying round: Prestatyn Town (5:0 and 3:0)
- · 3rd qualifying round: Žilina (2:1 and 1:1)
- play-off: Stuttgart (2:1 and 2:2)
- · UEFA EL group stage: 6 games, 4 draws and 2 losses
- · Vitória de Guimarães (0:0 and 0:4)
- $\cdot$  Real Betis (1:1 and 0:0)
- Olympique Lyon (1:1 and 0:1)

#### GOALSCORERS

- · Andrej Kramarić: 18 goals
- · Leon Benko: 16 goals
- Ivan Krstanović: 14 goals
- · Zoran Kvržić: 5 goals
- · Anas Sharbini: 4 goals

#### COMPLETE SEASON

• 56 played matches: 33 wins, 16 draws, 8 losses

#### 2014./2015. SEASON

#### 1st CROATIAN FOOTBALL LEAGUE (1. HNL)

- · 36 games, 22 wins, 9 draws and 5 losses
- $\cdot$  total of 75 points
- · 76 scored and 29 conceded goals

#### CROATIAN CUP

- · loss against Dinamo in the semifinal (2:1 and 0:0)
- 4 wins. 1 draw. 1 defeat

- $\cdot$  Sevilla (2:2 and 0:1)
- Feyenoord (3:1 and 0:2)

#### GOALSCORERS

· Andrej Kramarić: 21 goals

#### COMPLETE SEASON

• 54 played matches: 34 wins, 11 draws, 9 losses

#### 2015./2016. SEASON

#### 1st CROATIAN FOOTBALL LEAGUE (1. HNL)

- · 36 games, 21 wins, 14 draws, 1 loss
- $\cdot$  total of 77 points
- 56 scored and 20 conceded goals

### CROATIAN CUP

- $\cdot$  four wins and one loss
- · lost to Slaven Belupo in the semifinal 4:2 aggregate [2:1 and 0:3]

### EUROPA LEAGUE

· 2nd qualifying round: Aberdeen (0:3 and 2:2)

### GOALSCORERS

- · Roman Bezjak: 13 goals
- Bekim Balaj: 9 goals

#### COMPLETE SEASON

· 43 played matches: 25 wins, 15 draws, 3 losses

- total of 6 games

### UEFA EUROPA LEAGUE

- · 2nd qualifying round: Ferencvaros (1:0 and 2:1)
- · 3rd qualifying round: Vikingur (4:0 and 5:1)
- play-off: Sheriff Tiraspol (1:0 and 3:0)
- group stage UEFA EL: 6 games, 2 wins, 1 draw, 3 losses
- Standard Liege (2:0 and 0:2)



#### 2016./2017. SEASON

#### 1st CROATIAN FOOTBALL LEAGUE (1. HNL)

- first time in history CFC Rijeka won Croatian championship
- $\cdot$  first time in history CFC Rijeka won the double (Championship and Croatian cup)
- $\cdot$  CFC Rijeka had a streak of 45 matches without a loss (1. croatian
- football league, 1.HNL), Croatian cup, european competitions)
- · CFC Rijeka had a streak of 45 matches without a loss in Croatian championship
- won record 88 points in 36 games
- $\cdot$  won 81,5 % of maximum points
- $\cdot$  27 wins, 7 draws and 2 losses
- $\cdot$  71 scored and 23 conceded goals
- $\cdot$  most efficient attack (1,97 goals per match) and best defence (0,63 goals per match)

### CROATIAN CUP

- $\cdot$  6 wins in 6 matches
- Cup winners in the final against Dinamo 3:1

#### UEFA EUROPA LEAGUE

· 3rd qualifying round: 2 draws against Basaksehir Istanbul (0:0 and 2:2)

#### ATLANTIC CUP

• winners against Jablonec in the final (3:0)

#### GOALSCORERS

- · Franko Andrijašević: 16 goals
- Alexander Gorgon: 12 goals
- · Roman Bezjak i Mario Gavranović: 11 goals
- Mario Gavranović scored the fastest goal in CFC Rijeka history (in the 17th second in a match against Dinamo)
- · Franko Andrijašević won two individual awards: the best player of the league (chosen by the captains of the teams from first division) and the "Yellow jersey" for the best player voted by the journalists from Sportske novosti
- · Odise Roshi (Albania) became the first player from CFC Rijeka to play at the European championship

#### COMPLETE SEASON

· 44 matches: 33 wins, 9 draws, 2 losses

#### 2017./2018. SEASON

#### 1st CROATIAN FOOTBALL LEAGUE (1. HNL)

- $\cdot$  second place in Croatian championship
- · 36 matches, 22 wins, 4 draws and 10 losses
- total of 70 points
- best attack (75 goals) nad best defence of the Croatian championship (32 goals)
- $\cdot$  scored 2,5 goals per match, 0,88 conceded goals per match

### CROATIAN CUP

- $\cdot$  3 wins and one defeat
- semifinal of Croatian cup lost to Dinamo in semifinal 0:3

#### CHAMPIONS LEAGUE

- · 2nd qualifying round: Rijeka The New Saints (2:0 and 5:1)
- · 3rd qualifying round: RB Salzburg Rijeka (1:1 and 0:0)
- playoff: Olympiacos Rijeka (2:1 and 1:0)

#### EUROPEAN LEAGUE (GROUP STAGE)

- AEK (1:2 and 2:2)
- Milan (2:3 and 2:0)
- · Austria Vienna (3:1 and 1:4)

### COMPLETE SEASON

• 52 matches: 29 wins, 7 draws, 16 losses

#### GOALSCORERS/ACHIEVEMENTS

- Heber Araujo dos Santos: 17 goals, 16 in Croatian championship
- Heber Araujo dos Santos won "Yellow jersey" for the best player
- voted by the journalists from Sportske novosti · Domagoj Pavičić most assists in Croatian championship
- (10 assists)
- $\cdot$  Filip Bradarić: part of the Croatian national team, second place in the 2018. FIFA World cup in Russia.



#### 2018./2019. SEASON

#### 1st CROATIAN FOOTBALL LEAGUE (1. HNL)

- $\cdot$  second place in Croatian Championship
- · 36 matches, 19 wins, 10 ties and 7 defeats
- $\cdot$  a total of 67 points won
- second-best offence of the League
- (70 goals) and second-best defence (32 goals)
- scored 1.9 goals/match, 1 received goal/match
- on13th of April in match against Inter CFC Rijeka won 500 th
- victory in the Croatian Football League

#### CROATIAN CUP

- $\cdot$  winners of the Croatian Cup
- · finals: Dinamo Rijeka 1:3
- 5 wins, all wins achieved in away matches
- $\cdot$  19 scored, 4 received goals

#### EUROPA LEAGUE 2018./2019.

· 3rd qualifying round Sarpsborg - Rijeka (1:1, 1:0)

#### TOTAL IN SEASON

· 43 matches/24 wins/11 ties/8 defeats

#### BEST SCORER/ACHIEVEMENTS

- · Jakov Puljić: 16 goals in the Croatian Football League, third-best scorer of the League
- Antonio Čolak scored 7 goals in 5 Croatian Cup matches
- $\cdot$  Zoran Kvržić is the record-holder in the number of matches for Rijeka in European competitions (38)

#### 2019./2020. SEASON

#### 1st CROATIAN FOOTBALL LEAGUE (1. HNL)

- $\cdot$  third place in the Croatian Championship
- · 36 matches, 19 winnings, 7 draws and 10 defeats
- $\cdot$  a total of 64 points won
- $\cdot$  third best strike of the league (58 goals) and fifth best defence (42 goals)
- $\cdot$  scored 1.6 goals /matches, 1.1 goals conceded / matches
- on 19th March 2020., the 100th match was played against
- Hajduk at the stadium of CFC Rijeka
- the biggest away victory in history: Buje Rijeka (0:11)

#### CROATIAN FOOTBALL CUP

- $\cdot$  Cup winners
- finals: Rijeka Lokomotiva 1:0
- · 5 winnings, (Buje, Varaždin, Dinamo, Osijek, Lokomotiva)
- $\cdot$  18 scored goals, 3 conceded goals

#### EUROPA LEAGUE 2019./2020.

- · 3rd qualifying round: Rijeka Aberdeen (2:0, 2:0)
- · playoff of Europa League Gent Rijeka (2:1, 1:1)

#### TOTAL IN THE ENTIRE SEASON 2019./2020.

· 46 matches, 26 winnings, 8 draws, 12 defeats

#### STRIKERS/ACHIEVEMENTS

- · Antonio Čolak: 20 goals in Croatian Football League, best striker of the league  $\cdot$  the winner of Sportske novosti Yellow Shirt Award, as the
- best football player playing in the Croatian First League



### 2020./2021. SEASON

#### 1st CROATIAN FOOTBALL LEAGUE (1. HNL)

- third place in Croatian Championship
- $\cdot$  36 matches, 18 wins, 7 draws and 11 defeats
- $\cdot$  a total of 61 points won
- $\cdot$  fourth best attack of the league (51 goals) and fourth best defence (46 goals)
- · scored 1.41 goals /matches, 1.32 goals conceded / matches

### **CROATIAN FOOTBALL CUP**

- $\cdot$  Cup semifinal
- semifinals: Istra 1961 Rijeka 3:2
- · 3 wins, (Dilj, Varaždin, Osijek)
- $\cdot$  12 scored goals, 5 conceded goals

#### EUROPA LEAGUE 2020./2021.

- · 3rd qualifying round: Rijeka Kolos 2:0
- · playoff: Copenhagen Rijeka 0:1
- · group stage: AZ, Real Sociedad, Napoli, HNK Rijeka
- · Real Sociedad (0:1, 2:2)
- AZ Alkmaar (1:4, 2:1)
- Napoli (1:2, 0:2)

#### TOTAL IN THE ENTIRE SEASON 2020./2021.

· 48 matches, 24 winnings, 8 draws, 16 defeats

#### **BEST SCORER/ACHIEVEMENTS**

· Franko Andrijašević: 13 goals in Croatian Football League

#### 2021./2022. SEASON

#### 1st CROATIAN FOOTBALL LEAGUE (1. HNL)

- fourth place in Croatian Championship
- · 36 matches, 20 wins, 5 draw and 11 defeats
- $\cdot$  a total of 65 points
- $\cdot$  best attack of the league (71 goals)
- scored 1.97 goals per match

#### CROATIAN FOOTBALL CUP

- Cup final
- · 4 wins (Pitomača, Oriolik, Dinamo, Osijek)
- $\cdot$  20 scored golas, six goals conceded

#### CONFERENCE LEAGUE

- · playoff: Rijeka PAOK (1:1, 0:2)
- · 3rd round: Rijeka Hibernian (1:1, 4:1)
- · 2nd round: Rijeka Gzira Utd. (2:0, 1:0)

### TOTAL IN THE ENTIRE SEASON 2021./2022.

· 48 matches, 24 wins, 8 draws, 16 defeats

#### **BEST SCORER/ACHIEVEMENTS**

- · Josip Drmić: 21 goals in Croatian Football League
- Match against Dinamo on January 30th was 1.000 match for HNK Rijeka in Croatian championship

#### 2022./2023. SEASON

#### 1st CROATIAN FOOTBALL LEAGUE (1. HNL)

- · fourth place in Croatian Championship
- · 36 matches, 14 wins, 7 draw and 15 defeats
- $\cdot$  a total of 49 points
- $\cdot$  scored 1.2 goals per match

#### CROATIAN FOOTBALL CUP

- $\cdot$  1/8 finals
- $\cdot 1 \text{ win } (\text{Moslavina})$

#### CONFERENCE LEAGUE

· 2nd round: Rijeka – Djurgardens (1:2, 0:2)

### TOTAL IN THE ENTIRE SEASON 2021./2022.

• 40 matches, 15 wins, 7 draws, 18 defeats

#### **BEST SCORER/ACHIEVEMENTS**

• Matija Frigan: 14 goals in Croatian Football League















# FOOTBALL SCHOOL OF THE CROATIAN FOOTBALL CLUB RIJEKA

RESULTS OF THE FOOTBALL SCHOOL FROM **SEASONS 2011./2012. TO 2022./2023.** 





SEASON	2011./2012.	2012./2013.	2013./2014.	2014./2015.	2015./2016.	2016./2017.	2017./2018.	2018./2019.	2019./2020.	2020./2021.	2021./2022.	2022./2023.
NUMBER OF ATTENDANTS OF THE FOOTBALL SCHOOL	98	312	381	395	432	300	280	280	280	264	254	291
NUMBER OF TOURNAMENTS IN WICH THE FOOTBALL SCHOOL PARTICIPATES	10	32	38	41	61	42	45	40	10	15	20	23
NUMBER OF MEMBERS OF THE NATIONAL TEAMS	8	5	15	18	15	25	21	20	20	18	19	20
<b>REGIONAL CAMP</b>	6	6	7	7	9	8	6	6	2	1	2	2
NATIONAL CAMP	2	2	3	6	4	3	3	4	4	2	3	3
MOST SIGNIFICANT ACHIEVEMENTS OF THE FOOTBALL SCHOOL	1st PLACE THE PETAR RADAKOVIĆ TOURNAMENT 1st PLACE IN THE KVARNERSKA RIVJERA	_	1st PLACE IN THE JUNIOR HNL 1st PLACE IN THE KVARNERSKA RIVJERA	1st PLACE THE PETAR RADAKOVIĆ TOURNAMENT	1st PLACE IN THE FUTURECADETS TALENT CUP 1st PLACE THE PETAR RADAKOVIĆ TOURNAMENT 1st PLACE IN THE KVARNERSKA RIVJERA	1st PLACE IN THE KVARNERSKA RIJERA	1st PLACE THE PETAR RADAKOVIĆ TOURNAMENT PIONEERS FOR THE YOUTH TEAM QUARTERFINAL VIAREGGIO 1st PLACE IN THE MEMORIAL OF VUKOVAR DEFENDERS FOR PIONEERS 2004.	1st PLACE THE PETAR RADAKOVIĆ TOURNAMENT FOR PIONEERS 2005.	MOST MATCHES CANCELED BECAUSE OF COVID - 19 PANDEMIC	_	1st PLACE THE PETAR RADAKOVIĆ TOURNAMENT 1st PLACE IN THE KVARNERSKA RIVJERA 1st CUP KADETI	1st PLACE THE OLEA CUP KADETI 1st PLACE CRIKVENICA CUP Morčići 2014 1st PLACE Turnir Stara Vrata Pioniri 2010 1st PLACE Alpas Cup, MI. Pioniri 2012 1st PLACE Turnir Orijent Cup, Morčići 2015
HOURS SPENT TRANING AT THE FOOTBALL SCHOOL	2040	4350	4420	4495	4528	4350	3954	4050	3015	3110	3520	3550
NUMBER OF PROFESSIONAL STAFF	13	20	22	21	23	26	26	24	25	25	27	30
PART – TIME EMPLOYEES	0	4	6	7	4	4	4	8	4	8	8	8
TOTAL NUMBER OF EMPLOYEES	13	24	28	28	27	30	30	32	29	33	35	36



# FOOTBALL SCHOOL **OF THE CROATIAN** FOOTBALL CLUB **RIJEKA**

RESULTS OF THE FOOTBALL SCHOOL FROM SEASONS 2012./2013. TO 2022./2023.



MEDICAL STAFF.

Since 2012. so far, the number of children in the Football School ranges from 100 to 450 members. At the moment Football School has 220 registered members and the Open School.

The football school is the organizer of one of the oldest tournaments on the UEFA calendar "Kvarnerska Rivijera" and since 1973. tournament "Petar Radakavić".

It is important to note that the conditions for children's training and advancement in the sports infrastructure have been significantly improved.

In August 2015., attendants of the Football School moved to the new infrastructure of the Training Camp "CFC Rijeka". The training camp is an infrastructural complex made up of five football pitches, which aims to meet the level of professional sports requirements and high criteria of surfaces and conditions for training processes as a prerequisite for realizing the plans for the future of the young generations of the Football School and the senior team.

The number of national team members at the Football School ranges, between 13 and 25 members per year, depending on the season.

The biggest success of 2021./2022. season was winning the Croatian Cup for U-17. In addition, HNK Rijeka Football School won 1st place at the traditional tournament Petar Radaković, as well as 3rd place at the international tournament Kvarnerska Rivijera.

The Football School is proud of the achievement of the work strategy goal, and promotion of players to the Senior team. During the 2021/2022 season, the number of players from the Football School who were included in the Senior team was 10, which is showcasing good work.

Great attention is paid to working with children with developmental disabilities, and regular training sessions are held. One of the great examples is cooperation between the Croatian football club Rijeka and the Down syndrome association 21. Our team with Down syndrome means perhaps more to HNK Rijeka than supporting the inclusiveness of children with developmental disabilities. Namely, the children who defend the colours of "Rijeka" in our case simultaneously revive our catchphrase "We are Rijeka together". It is a responsible motto that, especially in current times, should not be just a letter on paper.

### DEVELOPMENT PROGRAME AND WORK STRATEGY OF THE FOOTBALL SCHOOL FOR THE PERIOD 2018. - 2023.:

- $\cdot$  generating players who can compete for the senior team players per year who can compete for the senior team
- the aim of improving the quality of work with children
- Primorje Gorski Kotar County
- County
- · popularisation of football in the Primorje Gorski kotar County

### THE FOOTBALL SCHOOL OF THE CFC RIJEKA COUNTS 13 SELECTIONS AND OPEN FOOTBALL SCHOOL FOR THE YOUNGEST ONES. THE NUMBER OF STAFF WORKING ON THE IMPROVEMENT AND EDUCATION OF OUR PLAYERS IS 36, COUNTING: COACHES, GOALKEEPER COACHES, S&C COACHES, INDIVIDUAL DEVELOPMENT COACHES, AND

 $\cdot$  systematization of work and work programs with the aim to develop at least one to two

• reorganization of the team and professional staff adapted to the development strategy with

 $\cdot$  systematization and adaptation of the professional staff of the Football School

· loaning our players and strengthening the cooperation of CFC Rijeka with football clubs in

• strengthening the base of talented players in young categories in the Primorje - Gorski Kotar

# SPECIAL PROJECTS OF THE CLUB

RESPONSIBILITY TOWARDS THE LOCAL COMMUNITY AND SENSITIVITY TO SOCIALLY VULNERABLE GROUPS

CFC Rijeka, as a socially responsible company, actively integrates care for the local community through special projects and promotes social responsibility. Special emphasis is on young people and the socially vulnerable population.





# CFC RIJEKA FRIEND OF THE CHILDREN

The aim of this strategic project is the interaction of CFC Rijeka, as the largest sports institution in Primorje-Gorski Kotar County with the youngest fans, to animate young people to choose sports as one of the important factors for healthy growth and development. It is also an encouragement to a creative expression of support through fair play and the possibilities of the entire football experience at our matches.

#### Main project activities:

- visit to educational institutions: kindergartens and primary schools
- organized arrivals of children and youth to the matches of CFC Rijeka
- · Doors Open Days organized visits to open trainings of our seniors
- $\cdot$  organized tours of the training camp
- $\cdot$  collaboration with vocational secondary schools, based on the field of their interest

Over the past 9 years, as part of our project, we have visited 9,000 children in educational institutions with our football players. Additionally, we have welcomed 14,985 of our youngest visitors at matches and arranged Club visits. We are especially proud of 3,562 junior members of CFC Rijeka.



# HUMANITARIAN ACTIONS

CFC Rijeka pays special attention to the most vulnerable groups. By organizing humanitarian actions, support and cooperation with various associations, CFC Rijeka continuously provides support to the local community in accordance with its capabilities and participates in activities that are known at the level of the Republic of Croatia.



## NIGHT OF CFC RIJEKA "TOGETHER WE ARE RIJEKA"

A traditional End of the year celebration that brings together former and current players, professional staff, Club's management, former and current employees, loyal members and fans, partners, associates and all friends of the Club. It is an evening that symbolically represents the crown of friendly relations that have been developing through sports in our city for years. The hosts in the first place are the players of CFC Rijeka and their fans and sympathizers. There are also all the other supporters of the values that are encouraged by sport and joint action for results to the pride of the whole community.



# TOGETHER WE ARE WINNERS

Beside the Club's trophies, it is important to socialize with the supporters. The Club shares all its successes with the supporters, but also takes care to support events and initiatives in their organization according to its available capacity.



# SPONSORS DAY

A day dedicated to sponsors and partners of the Club, to mark the end of the current competitive season, with an analysis of sports achievements and presentation of the business and marketing strategies of the Club.



# **CFC RIJEKA**

### PARTNER OF ALL CITIES AND MUNICIPALITIES OF PRIMORJE – GORSKI KOTAR COUNTY

A day dedicated to sponsors and partners of the Club, to mark the end of the current competitive season, with an analysis of sports achievements and presentation of the business and marketing strategies of the Club.





## **SPONSORSHIP**

CFC Rijeka is one of the main sports brands in the country and the main holder of sponsorship and marketing activities in the Kvarner and Istria area.

The marketing strategy of the Club is focused on several brands with exclusive rights in their categories, namely: FAVBET (main sponsor, betting company), GERMANIA (betting company) Joma (technical partner, sports equipment), Carlsberg (beer partner), Erste (bank), Uniline (travel), Jamnica (water partner), Segafredo (coffee partner), OMP.

These partners get the main television visibility and the marketing exposure at the stadium during the official matches, exposure to digital and social media with the statements of the players at the matches and access to the exclusive VIP zones of the Club.

They are followed by long-standing regional but also wider known companies, some of them are sponsorships in money, but many of them contribute to the value of CFC Rijeka in kind.

We can proudly highlight them, in alphabetical order Acontrol, Adria Oil, Adria sport, Aluk tim, Amec Rijekatekstil, Arriva, Bisto "Na Kantridi", BWA yachting, CAME Adriatic ,Cimera I suradnici, CM Delta, CNM company, Dezinsekcija, DHL Global Forwarding, Di Klana, Eurospin, Foto Kurti, GAZ Nutrition, Geotech, GMP Viškovo, GPP Mikić, HIA Promet, IND-EKO, Jadran Hoteli, Jadranska vrata, Jadranski pomorski servis, Jadrolinija, JGL, Manšped , Mariterm, MC plus, Medris, Medisport, Modern Line, Mrnjavac Transporti, Nekretnine d.o.o., NI.SA. Projekt, Orada Adriatic, Orcus Plus, Oštarija Fortica, PERT, Plodine, Poliklinika Ivaniš, Prospekt, Ris software, Restoran "Anić", Roma ugostiteljstvo, Rudan, SB "Dr. Nemec", Tapess, Thalassotherapia Opatija, Tiskara "Sušak", Toyota Ark-Mihelić, Trgovina Krk, ZDL, ZL Rijeka.

Their focus is to provide benefits and more direct communication with fans and club members, the promotion itself at the stadium, the use of hospitality rights and B2B marketing.

CFC Rijeka is purposefully trying to differentiate itself from other sports entities by constantly investing in marketing activities and platforms and working on its own image, which will contribute to strengthening the CFC Rijeka brand and provide additional and greater value to all its commercial partners.



CFC Rijeka stadium is one of the most modern sports arenas in Croatia and offers top opportunities to various business companies operating in B2B environments. It enables various forms of promotions and event organization.

Eleven commercial + President Sky Box with a terrace at the CFC Rijeka stadium (1 President Sky Box with 47 seats, 1 Sky Box with 20 seats, 3 Sky Box with 18 seats, 2 Sky Box with 12 seats, 5 Sky Box with 8 seats) are offered in two-year cycles, all skyboxes are rented to our partners.

CFC Rijeka skyboxes offer maximum privacy and a high level of catering and beverage service with assured parking spaces within the stadium as well as the separate entrance.





## MERCHANDISE AND LICENSING

CFC Rijeka currently has an in-house management model for its physical and online fan shops. From 2018./2019. CFC Rijeka has launched a new official online store (shop.nk-rijeka.hr), and its project team is taking care of Fan Shop directly in the city centre of Rijeka and at the stadium during official matches; it is also taking care of the development and marketing of new products. The goal is to cover the wishes of all fans and to meet different needs and affinities.

One of the main focuses of cooperation with the main technical sponsor of the club, the Spanish sports brand Joma, is to offer the availability of the official collection to all fans of CFC Rijeka in Croatia and around the world.

The use of the license with the official logo is also a platform on which many small entrepreneurs build their business model of interaction and connection with CFC Rijeka and also place their own various products with the logo of CFC Rijeka.



# TICKETS

CFC Rijeka is one of the clubs with the most loyal fans in the region, determined by the fact that approximately half of the stadium's capacity is regularly sold as seasonal annual ticket sets. The value of annual ticket sets is in rewarding loyal fans with a much better price, and ticket set owners also have a priority period to access and purchase tickets related to Club's European international competitions. This fact is a commendable marketing tool in attracting new sponsors of the Club by providing different contingents of tickets in accordance with the club's marketing packages.

While the main grandstand is more prestigious and oriented to the corporate clientele and more demanding audience, the opposite east and north grandstands maintain affordable ticket prices even on the day of the match.

In this way, CFC Rijeka tries to make the club's matches available to absolutely all CFC Rijeka fans and to guarantee the maximum support of the Club's fans in every competition.









# **DIGITALIZATION TRENDS**

CFC Rijeka is proud of official club communication channels and the presence and creation of contents on various digital platforms and social media networks such as Facebook, Twitter, Instagram and Tik Tok. Also, CFC Rijeka TV through its YouTube channel regularly publishes videos with all the main events and news from the Club whereas there can be achieved marketing cooperation concerning the visibility of the main brands in the portfolio. CFC Rijeka also recognizes significant events in the field of eSports, whereas in a few recent years the popularity of the eSports sector has exponentially grown.



SEASON	2011./2012.	2012./2013.	2013./2014.	2014./2015.	2015./2016.	2016./2017.	2017./2018.	2018./2019.	2019./2020.	2020./2021.	2021./2022.	2022./2023.
FACEBOOK	14 000	60 000	120 000	124 700	139 924	146 766	148 665	147 503	143 514	145 071	146 416	147 120
TWITTER	DID NOT EXIST	2 000	3 500	5 393	5 802	7 000	9 600	10 300	10 600	11 900	12 900	14 600
INSTAGRAM	DID NOT EXIST	2 000	3 500	5 710	7 778	10 900	14 700	24 500	28 400	44 600	46 500	49 100
YOUTUBE	DID NOT EXIST	DID NOT EXIST	DID NOT EXIST	DID NOT EXIST	294	2 141	3 179	3 158	3 358	9 944	11 187	12 100



### STRATEGIC GOALS OF SOCIAL COMMUNICATION AND OTHER PUBLIC RELATION ACTIVITIES:

- goal of selling out the seats at the stadium
- strengthen the commercial position of CFC Rijeka
- strengthen the relations with the media
- · monitor and implement communication trends with all the public  $\cdot$  strengthen the local impact of CFC Rijeka by implementing selected activities
- strengthen the internal communications system within the organization and with related associates produce independent publications through written and electronic media (special reports, television reports...)

## SOCIAL COMMUNICATION AND **PUBLIC RELATIONS**

VISITS OF CFC RIJEKA COMMUNICATION PLATFORMS

• encourage interaction with the fans through all platforms of the CFC Rijeka, with the ultimate long-term

 $\cdot$  strengthen the positive emotions and impressions of the fans and the general public towards CFC Rijeka

## SPECIAL GOALS OF SOCIAL COMMUNICATION

### FULL STADIUM AND CHEERING CULTURE

A proactive approach to the fans, using the tactics and tools that will encourage cheering and regular sales of all the seats of the stadium in the long run.

### INCREASING NUMBERS OF CLUB MEMBERS AND BOOSTING THE SALES OF TICKET PACKAGES

Maximum promotion of benefits for the members of CFC Rijeka.

### STADIUM ATTENDANCE AND CLUB MEMBERSHIP

SEASON	2012./2013.	2013./2014.	2014./2015.	2015./2016.	2016./2017.	2017./2018.	2018./2019.	2019./2020.	2020./2021.	2021./2022. *COVID-19 RESTRICTIONS	2022./2023.	2023./2024. *CURRENT SEASON
STADIUM CAPACITY	10 250	10 250	10 250	6 036	6 036	8 191	8 191	8 191	8 191	8 191	8 191	8 191
AVERAGE NUMBER OF SOLD TICKETS INCLUDING TICKET PACKAGES, WITHOUT UEL	3 217	3 890	4 125	4 619	5 389	6 171	4 191	4 949	STADIUM CLOSED DUE TO COVID - 19	4 126	5 964	6 985
AVERAGE NUMBER OF SOLD TICKETS WITH REGARD TO THE STADIUM CAPACITY	31 %	38 %	40 %	77 %	89 %	75 %	51 %	60 %	STADIUM CLOSED DUE TO COVID - 19	50 %	73 %	85 %
CLUB MEMBERS	211	569	3 638	3 717	6 089	8 178	6 673	6 546	5 645	3 835	5 613	11 725
OWNERS OF TICKET PACKAGES	658	1 115	2 733	3 304	3 450	5 978	5 688	4 629	2545 (30% stadium capacity due to Covid 19)	2989	4051	5 106



# **SEASON 2021./2022.**

CFC RIJEKA TV

12 200+ subscribers on the official YouTube channel

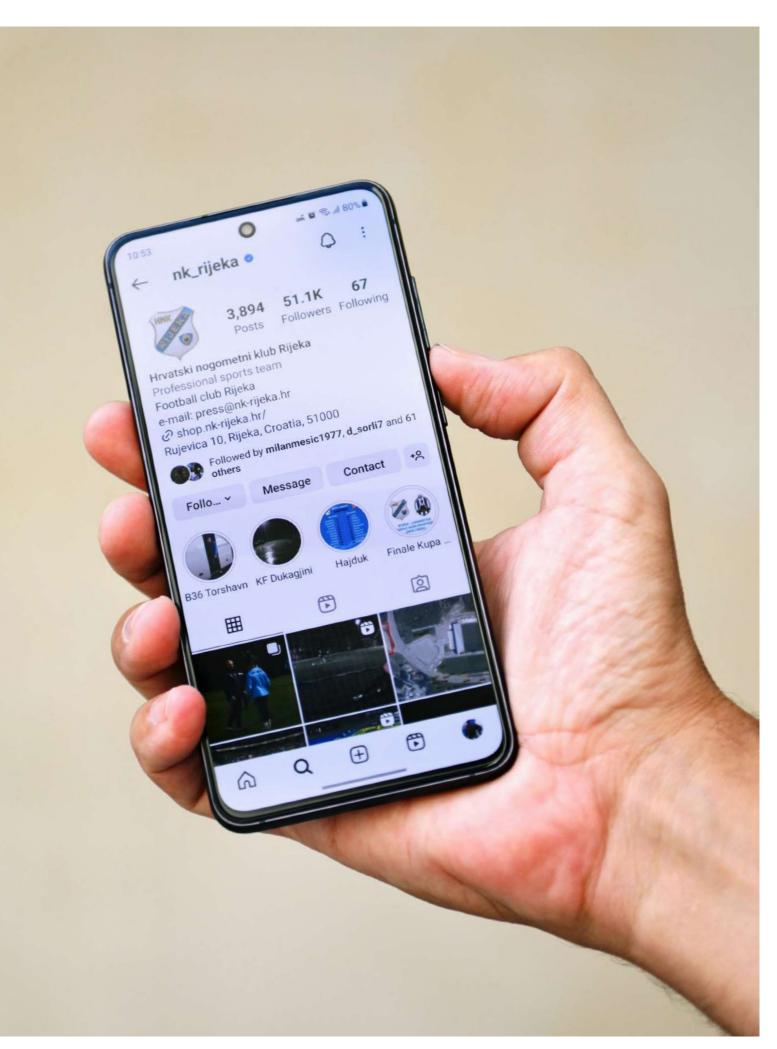
### 7 738 030 visits

**G** 147 000+

Facebook followers

6 49 200+ Instagram followers





SOCIAL NETWORKS

# MEDIA RELATIONS

CFC Rijeka pays special attention to open and friendly relations with the media and their representatives.

Media-focused activities result in better quality of monitoring of the Club performance on a daily basis. For example, some of the most read articles in newspaper are the articles on CFC Rijeka. The work of journalists of CFC Rijeka in charge of social networks, CFC Rijeka website, CFC Rijeka newsletter certainly has a contribution, as well as numerous video reports produced independently.

In addition, CFC Rijeka is regularly followed by other national and specialized sports media, such as Sportske novosti and national sports websites.





# FINANCIAL ANALYSIS OF THE BUSINESS OPERATIONS AND INVESTMENT PLAN



### SHARE OF CERTAIN REVENUE STRUCTURES IN THE CLUB'S TOTAL REVENUE

	1.1.2012. – 31.12.2012.	1.1.2013. – 31.12.2013.	1.1.2014. – 31.12.2014.	1.1.2015. – 31.12.2015.	1.1.2016. – 31.12.2016.	1.1.2017. – 31.12.2017.	1.1.2018 31.12.2018.	1.1.2019 31.12.2019.	1.1.2020 31.12.2020.	1.1.2021 31.12.2021.	1.1.2022 31.12.2022.
TOTAL REVENUES	2.085.755	6.015.368	8.990.740	17.271.517	14.748.342	19.347.692	14.819.485	11.785.973	14.087.058	13.610.581	7.073.951
REVENUE FROM TICKETS	278.391	776.966	1.033.944	800.998	721.044	825.181	740.090	793.651	446.090	363.310	666.036
REVENUE FROM SPONSORSHIPS AND ADVERTISING	415.043	471.452	531.275	673.573	902.909	1.179.749	1.268.212	1.029.717	1.273.944.34	1.378.463	1.075.461
REVENUE FROM PLAYER TRANSFERS	27.805	542.901	1.373.369	12.546.648	11.020.184	7.800.872	10.072.041	6.874.606	6.011.106.83	5.979.312	3.233.022
REVENUE FROM UEFA AWARDS	91.185	2.140.134	2.841.034	1.029.194	1.118.658	7.696.878	1.248.316	698.263	4.932.326.41	2.059.745	575.048
OTHER UNCLASSIFIED REVENUES	1.273.330	2.083.916	3.211.117	2.221.107	1.030.879	1.845.011	1.490.826	2.389.735	1.423.590.53	3.829.751	1.524.384

Revenue from UEFA competitions, prizes and solidarity payments in 2017. exceed the total revenues of UEFA competitions from

2012. to 2017. and are dominant item of the revenue in 2017. As of August 2nd, 2015., CFC Rijeka moved to the HNK Rijeka stadium, thus reducing the spectator capacity from 10 000 to 8 000 which also resulted in a reduction in ticket revenue over the following years.

### SHARE STRUCTURE OF THE CLUB'S TOTAL EXPENSES

		1.1.2012. – 31.12.2012.	1.1.2013. – 31.12.2013.	1.1.2014. – 31.12.2014.	1.1.2015. – 31.12.2015.	1.1.2016. – 31.12.2016.	1.1.2017. – 31.12.2017.	1.1.2018 31.12.2018.	1.1.20 31.12
	TOTAL EXPENCES	-3.507.921	-7.512.038	-10.906.517	-14.904.621	-13.878.810	-18.950.144	-15.216.812	-15.0
-	EXPENCES OF HOLDING MATCHES WITH ASSOCIATED COSTS EXCLUDING THE COST OF THE PITCH MAINTENANCE	-4.207.43	-1.199.462	-1.223.528	-1.104.503	-1.162.357	-1.176.739	-1.288.808	-1.20
	EXPENCES OF THE FOOTBALL SCHOOL INCLUDING THE COST OF THE PITCH	-555.409	-668.071	-1.334.546	-1.336.486	-1.682.482	-2.058.166	-2.162.699	-1.86
	EXPENCES OF THE SENIOR TEAM, THE PROFESSIONAL STAFF AND OTHER ASSOCIATED COSTS	-1.821.602	-4.050.581	-5.576.652	-8.508.987	-7.567.078	-8.628.244	-6.201.041	-6.60
	EXPENCES OF ADMINISTRATION AND ASSOCIATED ADMINISTRATIVE COSTS	-457.679	-741.407	-887.415	-974.558	-1.145.992	-1.093.875	-953.837	-963
	OTHER UNCLASSIFIED EXPENCES	-252.487	-852.517	-1.884.375	-2.980.087	-3.353.543	-5.993.120	-4.610.427	-4.32

\* amounts in all tabels are expressed in euros at the CNB middle exchange rate (1 euro = 7,5 kn)

1.1.2022.-.2019. -1.1.2020.-1.1.2021.-12.2019. 31.12.2020. 31.12.2021. 31.12.2022. 5.023.671 -13.319.011 -14.807.080 -14.451.210 200.657 -959.100 -1.186.282 -1.027.454 -1.826.507 -1.989.363 -2.091.301 869.003 .661.158 -5.670.695 -6.801.443 -7.557.584 763.309 -939.322 -1.022.588 -1.075.626 .329.544 -3.923.387 -3.807.404 -2.699.245

### FINANCIAL PLAN AND STRATEGY CFC RIJEKA S.D.D. AND STADION OF KANTRIDA D.O.O.

• implement a financial strategy within the current sports policy  $\cdot$  ensure financial self-sustainability of the Club through a strategically planned business policy • increase revenue from sponsors at local and national level

- increase revenue by selling signs and names of club products (fan articles)
- rationalize operating costs and infrastructure maintenance through preferential rates given the public
- $\cdot$  character of the Club

### FINANCIAL INVESTMENTS CFC RIJEKA S.D.D. AND STADION KANTRIDA D.O.O

- 2.000.000,00 euros were invested in obtaining the necessary documentation of the future complex "Kantrida Stadium".
- Stadion Kantrida d.o.o. is wholly owned by Teanna Limited.
- management of the commercial value of the stadium
- and plans are still in progress

· Stadion Kantrida d.o.o. has two strategic goals: maintenance and management of the infrastructure,

• The current value of investment in the "CFC Rijeka" Training Camp is 48.350.000,00 euros, and future projects

## **FUTURE PROJECT** THE KANTRIDA STADIUM COMPLEX

CFC Rijeka is continuously working on finding a partner for the construction of the stadium in Kantrida. Work on the project began at the same time as designing of the camp. So far, above 2.000.000 euros have been invested in the project.



# **FUTURE PROJECT** THE KANTRIDA STADIUM COMPLEX



# CFC RIJEKA TRAINING CAMP

### THE TRAINING CAMP AND CFC RIJEKA STADIUM WERE BUILT IN LESS THAN A YEAR

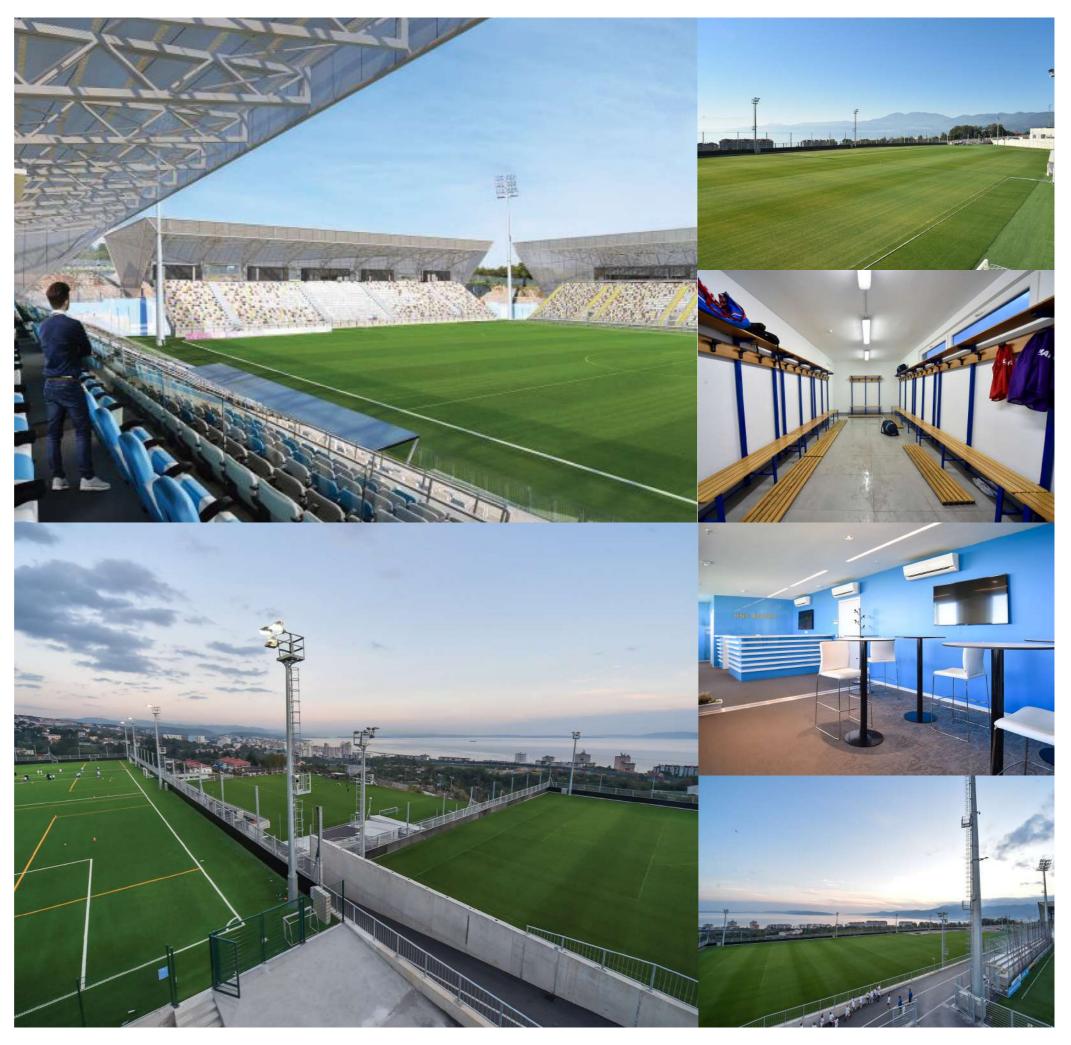
Companies from Rijeka and Croatia were hired for 95% of the project. Value of the "CFC Rijeka" Training Camp is 48.350.000,00 euros.

### "The most beautiful moment in 2014. was the start of the Camp construction."

Damir Mišković for Novi list, 27th of Decembar 2014.

# FUTURE INVESTMENT PLAN FOR THE TRAINING CAMP AND CFC RIJEKA STADIUM:

 $\cdot$  cover of the eastern and northern tribunes.



SERVICE

INFORMATION

#### TICKETS/MEMBERSHIP

#### Contacts And Opening Hours

All necessary informations can be asked via email podrska@nk-rijeka.hr or ulaznice@nk-rijeka.hr Working hours of Stadium HNK Rijeka western entrance stadium ticket office and info point will be communicated on a weekly basis on official web page www.nk-rijeka.hr or via social networks

- Information phone: 051 563 640
- Ticket packages
- www.nk-rijeka.hr/kompleti-ulaznica Individual tickets
- www.nk-rijeka.hr/ulaznice
- Online ticket distribution
- www.ulaznice.hr/HNKRijeka

#### TICKET PACKAGES AND INDIVIDUAL PRICES FOR THE CROATIAN FIRST FOOTBALL LEAGUE

#### Tickets For The Croatian Football Cup

- Prices will be announced for each match
- Prices are announced on the CFC
- Rijeka website and in the media one week before the match

#### Ticket Purchase Terms And Conditions

Ticket package sales plan for all sectors of the CFC Rijeka stadium was designed so as to protect both the existing, longtime package holders and, the Club members. Therefore, all the individuals who fell into one of these two categories when the stadium was still located at Kantrida got a discounted price, as well as a protected time limit within which they were guaranteed seating accommodations.

CFC Rijeka members enjoy special benefits that are indicated next to the prices of the season ticket packages. All stadium sectors have a special price category for the members of CFC Rijeka, while the North sector also has a specially formed price for the members of the Armada Fan Club. Refunds for purchased tickets are not possible, except in the event of unforeseen circumstances, and in accordance with the Terms and Conditions of Ticket Use (http://www.nk-rijeka.hr/uvjeti–koristenja-ulaznica/]. When playing a group phase of UCL or UEL matches, the club allows the holders of the packages for the Croatian First Football League them priority right to purchase their tickets. Such priority right does not apply to the seats allocated to UEFA. The Club is not authorised to dispose of those seats. The Club will provide substitute seating in the remaining vacant sectors for all the package holders who lost their seats due to the aforementioned fact.

#### Ticket Transfer/Assignment

In order to allow the ticket package holders to maximize the use of the purchased packages, since the 2015. /2016. season all holders have been allowed to transfer their ticket to another person or, with prior notice, to assign the seat to the Club. The Club has made it possible for all the ticket package holders, who are also members of CFC Rijeka, to transfer their tickets to another person if they are unable to come to the match. In that case, they are required to notify the Club through the club cash desk or online via the official Club website: www. nk-rijeka.hr. The person to whom the ticket has been transferred has to present the ID card on admission. The prior notice can also be delivered by e-mail to ulaznice@nk-rijeka.hr or personally at the info desk. At the moment, we are fully prepared for all inquiries through our info desk at the entrance of the camp, but we also receive and process inquiries through a well-established channel of communication: ulaznice@ nk-rijeka.hr.

#### Match Date Change After The Ticket Has Been Purchased

If you have purchased a ticket, and the date of the match has been changed. the system automatically updates the barcode on your ticket and you will have no problems with the admission.

#### ORGANIZATION OF THE MATCH, INQUIRIES AND SUGGESTIONS

All inquiries and suggestions can be sent to info@nk-rijeka.hr

#### CODE OF CONDUCT AT THE STADIUM

The code of conduct at the stadium is governed by Article 4 of the Act on the Prevention of Violence at Sporting Events, which lists the following offences: Possession or consumption of alcoholic beverages and other beverages containing more than 6% of alcohol, drugs and possession of pyrotechnical substances, weapons and other objects conducive to injuries, disorder and violence; Attempting to bring or bringing alcoholic beverages, drugs, pyrotechnical substances, weapons into the sporting facility, including any objects that the security officers consider conducive to injuries, disorder and violence; Attempting to enter, entering and being at the sporting facility in a state of alcohol intoxication, above 0.50 g/kg, i.e. a corresponding amount of milligrams per litre of exhaled air;

 $\cdot$  Masking the face with a cap, scarf or any other means of disguise for the purpose of concealing one's identity;

 Attempting to bring, bringing and waving banners, flags or any other objects with a text, picture, sign or other features that express or incite hatred or violence based on racial, ethnical, regional or religious affiliation;

• Throwing objects onto the pitch or in the spectator's area;

· Singing songs or calling out messages that express or incite hatred or violence based on racial, ethnical, regional or religious affiliation;

· Starting a fire or launching pyrotechnical substances;

· Burning or otherwise destroying fan props and other objects;

· An attempt of unauthorized entry or unauthorized entry into the pitch or in the spectator's area or an area reserved for judges or other persons participating in the sporting event;

 Staying at the spot in the spectator's area for which a person has no ticket or an appropriate document issued by the organizer.

#### MATCH DATES

All fans can get information about the CFC Rijeka match dates on the club website and in the local media. Before the season starts, a general plan of the Croatian First Football League competition and the proposed match dates are determined. An official confirmation of the dates is set for each round individually, usually 2–3 weeks before the match is due.

INQUIRIES AND SUGGESTIONS

#### LIGHTING AT THE ENTRANCES

Lighting is installed and switched on during all the matches of the Club.

#### PARKING AT THE CFC RIJEKA STADIUM

in receiving suggestions and queries with the aim of improving communication with the members and fans of CFC Rijeka.

All inquiries and suggestions can be sent

We have channelled additional efforts

#### FOOTBALL CAMP TOUR

to info@nk-rijeka.hr

The tour is currently available for children and youth within the project "CFC Rijeka - Friends of Children".

#### DISABLED SUPPORTERS

The office of the Club constantly communicates with the disabled supporters. Tickets for the areas designated for the disabled supporters are free of charge, and any supporter with a certain degree of disability can contact the Club for more information at info@nk-rijeka.hr. Spots in the area designated for disabled persons are not pre-allocated, cannot be reserved, and here in the Club, we take particular care to ensure that all interested supporters are given an equal

opportunity to see the matches of CFC Rijeka.

#### ACCESS TO FAN SHOP OF CFC RIJEKA IS ALLOWED TO ALL VISITORS

Users of all the stadium stands have the opportunity to purchase fan props offered at the Fan Shop points of sale located at the entrances. The match regime does not allow moving from one sector to another. Due to the installed control system of entrances, the ticket package holders or holders of the tickets for individual sectors cannot enter other sectors.

#### NUMBER OF ENTRANCES TO THE CFC RIJEKA STADIUM

Currently, there are 16 entrances to the CFC Rijeka stadium. The number of barriers is determined on the basis of the regulations of competent institutions and adapted to the regulations on the organization of matches. Current statistics for the previous games show that an admission of a single visitor takes between 5 and 7 seconds. We regularly analyse the situation on the field. Once again, we advise all visitors to arrive at the stadium at least one hour before the start of the match. The Club is constantly developing entertainment features that would make the stay at the stadium and on the stands before the start of the match as interesting as possible.

At the CFC Rijeka stadium, there are parking slots designated for the staff, players, officials, sponsors, holders of skyboxes and VIP tickets, ticket package holders The number of parking slots in the park-

ing lot is limited. We constantly monitor parking vacancy rates, trying to simplify access to the stadium through various activities. We encourage all the fans and other traffic participants to abide by traffic signs and the instructions of security officers, and not to park their vehicles on the roadway to avoid creating additional traffic jams and to avoid sanctions by the police. Fans can also park in the newly-renovated parking lot of the renter Promoter d.o.o. with the capacity for 500 vehicles, located along the D427 road op-posite the entrance to the north stand. Also, in cooperation with Autotrolej, line 7a operates on the D427 road and stops at the stop near the CFC Rijeka camp.

#### POSSIBILITY OF PASS FROM EAST TO WEST STAND

The CFC Rijeka stadium is located within the training camp perimeter. During the match, lines of communication are subject to the organisational rules that primarily aim to meet the needs of the stadium building. According to the urban plans, a road is to be constructed above the northern section of the camp, which will eventually facilitate the communication between the west and east stands. However, it should be noted that the existing admis-sion control will remain in force.



### TOGETHER WE ARE RIJEKA